

AGENDA

09:15 Registration & morning coffee

09:30 Welcome & Opening Address from Chair

09:40 Opening Keynote: Using biometrics to strike the perfect balance between security and usability

A case study from Barclays Bank and Hitachi presented by Ray Hockley, Senior Pre-Sales Solution Manager, Security Business Group – EMEA, Hitachi Europe Ltd

Biometric Authentication

10:10 Solving the problem of frictionless user authentication: presentations and panel
Biometric authentication solves the problem of frictionless authentication for a diverse range of scenarios. This session brings together vendors working at the forefront of seamless biometric authentication from biometric smart cards to mobile banking apps, chatbots and virtual assistants.

- Steve Cook, Head of Global Business Development, ID R&D
- David Orme, SVP, Sales & Marketing, IDEX Biometrics
- Paul Morris, Business Development Manager, Phonexia
- Abdallah Turki, Co-founder, Riot Micro

11:15 The Heart of the Human Ecosystem

- Ben Carter, CCO, B-Secur

11:40 Break

Legal and Regulatory

12:00 Mind the Gap – a discussion on gaps in the legal framework for use of biometrics

- Clive Bourke, President of EMEA and APAC, Daon
- Emma Butler, DPO, Yoti
- Dr. Allison Gardner, Keele University
- Vera Ishani, Data Privacy and Biometrics ID Consultant

13:00 Lunch and networking

13:20 Birds of a Feather Lunch

Evolving perspectives on PSD2 & AML5 compliance led by Andrew Bud, CEO, iProov

Building the Bank of the Future

14:00 Why Biometrics now and for the future, Case study from RBS sharing insight on why it implemented biometrics; what it expects biometrics to provide; the challenges faced and future plans.

- Martin Ingram, Identity & Access Management Product Owner, RBS

14:25 Bye Bye Breakage. ID Verification & Authentication need not hurt

- Andrew Bud, CEO, iProov

15:05 Risk Based Approach to Digital Identity Onboarding and Authentication

- Clive Bourke, President of EMEA and APAC, DAON

15:35 It's your Mum!

Since organisations started serving their customers remotely, via contact centres, web channels etc, they have been treating customers like components being passed through a machine rather than as humans! The introduction of biometric authentication and security gives us an opportunity to correct this mistake and start treating customers as humans again. Nuance will share its experiences of where this has been done successfully giving you tips on how you can be successful too.

- Ian McGuire, Fraud and Biometrics Specialist, Nuance

16:10 Break

Biometric Commerce & digital onboarding

16:35 The perks of biometrics – independent of who you are, where you are and what you do

- Stefan K Persson, CEO, Precise Biometrics:

17:05 Conversational Biometrics

- Dr. Clive Summerfield, Founder and CTO, Auraya

17:30 Closing remarks from Chair